

Please detach and enclose this portion with your payment. Acct# \_\_\_\_\_

**I am considering changing to a VoIP phone system. Please contact me to discuss how this will impact my current alarm system.**

Name: \_\_\_\_\_

I prefer to be contacted by phone at the following time and phone number:

Daytime \_\_\_\_\_ or Evening \_\_\_\_\_

I prefer to be contacted at my email address: \_\_\_\_\_

*Thank you for letting us know of your interest!*

# Voice Over IP (VoIP)?

Are you considering a phone service change?  
Get all of the facts first.

Your telephone service is the most important element to the communication of your alarm system to the central monitoring station. You now have more options than ever before due to the advances of technology. Your alarm dealer can help you make this important decision and once the decision is made, **make the necessary changes and recommendations so the integrity of your alarm system is not compromised.**

## What is VoIP?

Voice over Internet Protocol is technology that allows you to make telephone calls via the broadband Internet, such as cable or DSL, instead of using a traditional land line telephone.

## How does this affect my alarm system?

Before installing VoIP you should consider:

**If a phone number change is required when switching to VoIP, be sure to notify your alarm dealer of this change.** The monitoring station has no way to contact you should an alarm be activated if we do not have your new number.

**Know the consequences of this change.** It may be difficult for you to connect with a local 911 dispatch center or for the dispatch center to identify the location of the Internet based 911 call.

**Have the right equipment.** In addition to alarm system battery back-up equipment, VoIP may require additional battery back-up to maintain communication in the event of a power outage.

**There may be additional costs** to modify your alarm system to communicate through VoIP.

**VoIP service interruption.** Your VoIP carrier may change compression rates of the service, interrupting the emergency alarm information transmitted to your system without notice.

**If you would like to learn more about VoIP and your specific alarm system, please complete the attached form above and mail it back with your payment.**

**We will contact you with more information about this service.**