

Please detach and enclose this portion with your payment. Acct# \_\_\_\_\_

**I am considering changing to a DSL, VoIP or another alternative phone system. Please contact me to discuss how this will impact my current alarm system.**

Name: \_\_\_\_\_

I prefer to be contacted by phone at the following time and phone number:

Daytime \_\_\_\_\_ or Evening \_\_\_\_\_

I prefer to be contacted at my email address: \_\_\_\_\_

*Thank you for letting us know of your interest!*

## WARNING

You may have compromised your security system and we may not be able to receive your EMERGENCY signal!

You may be using new telephone technologies and services that may not be compatible with the monitoring capabilities of your alarm system. We may not be able to receive your signal at our Central Station in the event of an emergency! **Please read this entire notice.** The technologies that are potentially problematic for the entire alarm industry are listed below:

**DSL** (Digital Subscriber Line) service is used for high speed Internet connection that uses a secondary channel over one of your existing voice grade telephone lines. Usually with the addition of a special filter **DSL can be compatible** with your alarm system or the system can utilize an alternate line/number in your home or business.

**VoIP** (Voice over Internet Protocol), like the one marketed through Vonage, Time Warner, Comcast or other cable services, is NOT compatible with your alarm system. Some cable providers tell customers it "may work" but in the event of a real emergency "may work" is not good enough! If you utilize VoIP, you must obtain at least one regular telephone line through your local telephone service provider. **Please contact our office for additional information regarding VoIP services and how they affect your security system.**

Technology now allows you to cancel your regular telephone service and "transfer/port" your existing telephone number to cellular service. Canceling your regular telephone service will prevent your alarm system from communicating with the Central Station. Again, you must maintain at least one regular telephone line through your local service.

**ACTION REQUESTED:** Please contact our office by phone if any of the above services have been or are going to be selected. Failure to do so may cause a failure in your life safety systems!.

If you choose one of the above services, as an added precaution to assure that you do not have a continued disruption in your alarm systems communication ability, we recommend election of Automatic Daily Testing Service or a Cellular/Radio Back-up System. These services require additional programming and may require additional equipment.